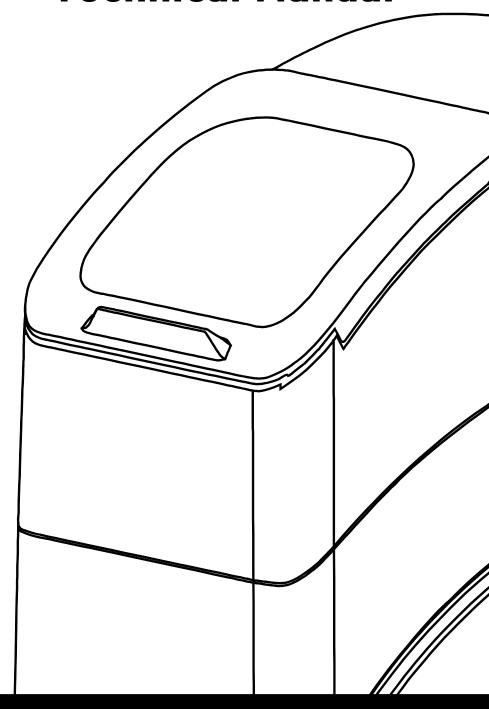




Technical Manual



Model/Product Number:

Essential 8 (15937) Essential 11 (15988) Essential 17 (15852)

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About this Manual

This manual provides additional technical information regarding the Kinetico Essential Series softeners. This additional technical information gives guidance for the advanced service and set-up of these products. This manual will use various icons to help highlight issues that are relevant to the safe operation of this equipment. The following icons will be used as described:



General information regarding the application of this product will be highlighted by this icon. This will include technical specifications and expected operational results.



Maintain safe pressure

This sign indicates the safe operating pressure range.



Consult Maintenance Section

Refer to the maintenance section for specific instructions.



Consult Equipment Specifications Section

Refer to the equipment specifications section for specific instructions.



Consult MSDS Sheets



A caution icon will be used to present any information that may hold a potential hazard or concern during the installation, use or maintenance of this product. Should this information not be followed, it may result in damage to this equipment and its surroundings.



Pinch point or crushing hazard



Chemical hazard



The warning icon will be used to present any information that may result in a severe hazard or concern during the installation, use or maintenance of this product. Should this information not be followed, it may result in severe physical harm.



Stay Clear



Do Not Touch



No Access

Only properly trained and authorized persons can enter area or open panel.



Any tools or materials required during the installation, use or maintenance of this equipment will be preceded by this icon. Using these specific tools will minimize time and effort. Not using the proper tool may result in damage to this equipment, its surroundings or even physical harm.

Series Overview

The Kinetico Essential Series softeners provide soft water for residential applications. The unique design of Kinetico's Solitaire control valve allows for all softener functions to operate automatically and nonelectrically.

Service

During the service operation of the Essential, water is being processed by the softener, and the unit will deliver soft water. While the Essential is designed as a compact water softener, its technology base provides for a high efficiency regeneration (over 571 g/kg (4,000 gr/lb) of salt removed, which is the standard for a highly efficient water softener), full flow at a low pressure loss.

By-pass / Regeneration

Since the Essential is a single tank softener, during the regeneration period, the unit cannot make soft water. To alleviate this concern, two design elements are included. First, during a regeneration, the unit automatically by-passes water, so the customer is never without water. Second, the regeneration sequence is designed to operate as quickly as possible. In many cases, this time will be less than 15 minutes for a complete recharge of the system.

AccuDial®

To adjust the regeneration frequency, the Essential uses a variable use meter; this meter is called AccuDial. The AccuDial is intended to be set by an authorized service provider, so the detailed description of this process is not described in the Owner's Manual for the equipment.

Series Range

Three Essential models are available.





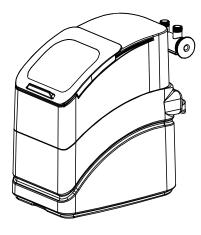


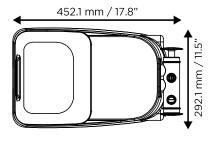
	Essential 8	Essential 11	Essential 17
Tank Size	203 mm x 330 mm (8" x 13")	203 mm x 432 mm (8" x 17")	203 mm x 610 mm (8" x 24")
Service Flow Rate	30 Lpm (8 gpm)	36 Lpm (9.5 gpm)	32 Lpm (8.5 gpm)
Resin Type	Fine Mesh	Fine Mesh	Standard Mesh
Maximum Hardness	≤600 mg/L (≤35 gpg)	≤730 mg/L (≤42 gpg)	≤967 mg/L (≤56 gpg)

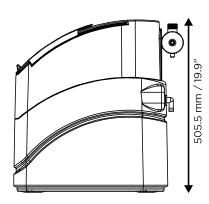
System Data Sheets

Essential 8

Design Specifications		
Service Flow Rate	30 Lpm	8 gpm
Flow Rate @ 15 psid	36 Lpm	9.5 gpm
	1.7 - 8.6 bar	9.5 gpm 25 - 125 psi
Pressure Range Temperature Range	1.7 - 8.6 par 2 - 50 °C	25 - 125 psi 35 - 120° F
Free Chlorine	≤1.0 mg/L	≤ 1.0 mg/L
Compensated Hardness	≤ 600 mg/L	≤ 35 gpg
Iron (ferrous)	< 0.5 mg/L	< 0.5 mg/L
Iron (ferric)	< 0.01 mg/L	< 0.01 mg/L
Cychom Commonanto		
System Components		20. 120
Media Vessel (Qty. 1)	203 mm x 330 mm	8" x 13"
Media Vessel Construction	Fiberglass Wrapp	
Empty Bed Volume	7.4 liters	0.26 cubic feet
Media Type	Fine Mes	
Media Volume (per tank)	7.4 liters	0.26 cubic feet
Total Bed Depth	330 mm	13"
Free Board	No	
Riser Tube	27 mm ABS	1.05" ABS
Upper Distributor	0.18 mm Slots, Cone Type	0.007" Slots, Cone Type
Lower Distributor	0.18 mm Slots, Cone Type	0.007" Slots, Cone Type
Regeneration Control	Volun	netric
Service Flow	Upf	
Regeneration Flow	Dowr	
Regeneration Type	Counter	
Hard Water By-pass During Regeneration	Autor	matic
Salt Capacity (Pellet)	23.6 kg	52 lbs.
System By-pass	Inclu	
System By pass	l litera	dea
Connections		
Inlet / Outlet Connections	Custom Adapte	or and Pracket
Drain Connection		
Brine Line Connection	0.5" Quick Co 0.375" Quick C	
Brine Tank Overflow	0.575 Quick C	
		3
Power	No	ne
Cyctom Dart Number		
System Part Number	150	77
Essential 8	159	37
Dimensions and Weight		
Height	505.5 mm	19.9 in.
5	292.1 mm	19.9 III. 11.5 in.
Width		1110 1111
Depth	452.1 mm	17.8 in.
Shipping Weight	14.5 kg	32 lbs.
Operating Weight	45.4 kg	100 lbs.
Regeneration Specifications at 35	nci	
		ink.a
Offline Time during Regeneration Cycle	13.5 m	
Total Regeneration Cycle Time	15 mir	
Total Regeneration Volume	25 liters	6.6 gallons
Salt Used per Regeneration	0.36 kg	0.8 lbs.
Salt Dose	49.3 grams NaCl/liter resin	3.1 lbs./cu. ft.
System Capacity	176 grams	2,678 grains
Backwash Flow Rate	3.78 Lpm	1.0 gpm



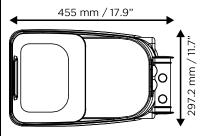


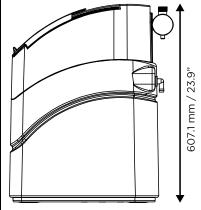


Essential 11

Design Specifications		
Service Flow Rate	36 Lpm	9.5 gpm
Flow Rate @ 15 psid	36 Lpm	9.5 gpm
Pressure Range	1.7 - 8.6 bar	25 - 125 psi
Temperature Range	2 - 50 °C	35 - 120° F
Free Chlorine	≤ 1.0 mg/L	≤ 1.0 mg/L
Compensated Hardness	≤ 1.0 Hig/L ≤ 730 mg/L	≤ 1.0 mg/L ≤ 42 gpg
	G/	5, 5
Iron (ferrous)	< 0.5 mg/L	< 0.5 mg/L
Iron (ferric)	< 0.01 mg/L	< 0.01 mg/L
System Components		
Media Vessel (Qty. 1)	203 mm x 432 mm	8" x 17"
Media Vessel Construction	Fiberglass Wrapp	
Empty Bed Volume	10.5 liters	0.37 cubic feet
Media Type	Fine Mes	
Media Volume (per tank)	10.5 liters	0.37 cubic feet
Total Bed Depth	432 mm	17"
Free Board	432 mm No	
Riser Tube Upper Distributor	27 mm ABS 0.18 mm Slots, Cone Type	1.05" ABS
1.1		
Lower Distributor	0.18 mm Slots, Cone Type	, , , , , , , , , , , , , , , , , , , ,
Regeneration Control	Volun	
Service Flow	Upf	
Regeneration Flow	Dowr	
Regeneration Type	Counter	
Hard Water By-pass During Regeneration	Autor	
Salt Capacity (Pellet)	30.8 kg	68 lbs.
System By-pass	Inclu	ıded
Connections		
	Contain Adam	an and Duadish
Inlet / Outlet Connections	Custom Adapt	
Drain Connection	0.5" Quick Co	
Brine Line Connection	0.375" Quick C	
Brine Tank Overflow	0.625" Tu	
Power	No	ne
System Part Number		
Essential 11	159	188
Dimensions and Weight		
Height	607.1 mm	23.9 in.
Width	297.2 mm	11.7 in.
Depth	455 mm	17.9 in.
Shipping Weight	22.7 kg	50 lbs.
Operating Weight	59.0 kg	130 lbs.
- · · · · · · · · · · · · · · · · · · ·		
Regeneration Specifications at 35		
Offline Time during Regeneration Cycle	13.5 m	
Total Regeneration Cycle Time	15 mii	
Total Regeneration Volume	25 liters	6.6 gallons
Salt Used per Regeneration	0.36 kg	0.8 lbs.
Salt Dose	33.7 grams NaCl/liter resin	2.1 lbs./cu. ft.
System Capacity	237 grams	3,660 grains
Backwash Flow Rate	3.78 Lpm	1.0 gpm

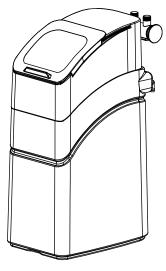


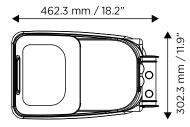


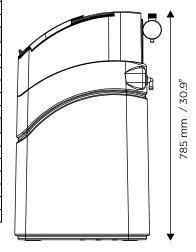


Essential 17

Design Specifications		
Service Flow Rate	32 Lpm	8.5 gpm
Flow Rate @ 15 psid	34 Lpm	9.0 gpm
Pressure Range	1.7 - 8.6 bar	25 - 125 psi
Temperature Range	2 -50°C	35 - 120° F
Free Chlorine	≤1.0 mg/L	≤ 1.0 mg/L
Compensated Hardness	≤ 967 mg/L	≤ 56 gpg
Iron (ferrous)	< 0.5 mg/L	< 0.5 mg/L
Iron (ferric)	< 0.01 mg/L	< 0.01 mg/L
	<u> </u>	
System Components		
Media Vessel (Qty. 1)	203 mm x 610 mm	8" x 24"
Media Vessel Construction	Fiberglass Wrapp	ped Polyethylene
Empty Bed Volume	16.7 liters	0.59 cubic feet
Media Type	Standard M	1esh Resin
Media Volume (per tank)	16.7 liters	0.59 cubic feet
Total Bed Depth	610 mm	24"
Free Board	No	ne
Riser Tube	27 mm ABS	1.05" ABS
Upper Distributor	0.18 mm Slots, Cone Type	0.007" Slots, Cone Type
Lower Distributor	0.18 mm Slots, Cone Type	0.007" Slots, Cone Type
Regeneration Control	Volun	netric
Service Flow	Upf	low
Regeneration Flow	Dowr	nflow
Regeneration Type	Counter	current
Hard Water By-pass During Regeneration	Autor	natic
Salt Capacity (Pellet)	49.9 kg	110 lbs.
System By-pass	Inclu	ded
Connections		
Inlet / Outlet Connections	Custom Adapte	er and Bracket
Drain Connection	0.5" Quick Co	nnect Tubing
Brine Line Connection	0.375" Quick C	
Brine Tank Overflow	0.625" Tul	oing Barb
Power	No	ne
System Part Number		
Essential 17	158	52
Dimensions and Weight		
Height	785 mm	30.9 in.
Width	302.3 mm	11.9 in.
Depth	462.3 mm	18.2 in.
Shipping Weight	26.8 kg	59 lbs.
Operating Weight	86.2 kg	190 lbs.
Regeneration Specifications at 35	psi	
Offline Time during Regeneration Cycle	13.5 m	inutes
Total Regeneration Cycle Time	15.5 Tri	
Total Regeneration Volume	32 liters	8.5 gallons
Salt Used per Regeneration	0.73 kg	1.6 lbs.
Salt Dose	43.4 grams NaCl/liter resin	2.7 lbs./cu. ft.
System Capacity	434 grams	6,695 grains
Backwash Flow Rate	7.57 Lpm	2.0 gpm
	,, шрин	=.0 3pm



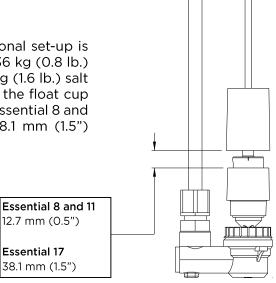




Essential Brine Valve Settings

Essential 8, 11 and 17

These units come with a pre-adjusted brine valve. No additional set-up is required. The float for the Essential 8 and 11 is preset to a 0.36 kg (0.8 lb.) salt setting. The float for the Essential 17 is preset to a 0.73 kg (1.6 lb.) salt setting. This can be confirmed by measuring the distance of the float cup from the top of the fixed adjuster tube. This distance for the Essential 8 and 11 is 12.7 mm (0.5"). The distance for the Essential 17 is 38.1 mm (1.5") (drawing not to scale).



Accudial® Adjustability Charts

	Setting	А	В	С	D	Е	F		G		Н	-		-	1	-		-		
	Liters	1240	1122	1004	886	768	650	590	531	472	413	394	354	315	295	276	236	197		
	Gallons	328	296	265	234	203	172	156	140	125	109	104	94	83	78	73	62	52		
	Comp. Hardness (ppm)	112	124	138	157	180	213	235	262	293	336	352	390	441	470	502	561	600	CAUTION!	
Essential	Comp. Hardness (°TH)	11	12	14	16	18	21	23	26	29	34	35	39	44	47	50	56	60	DO NOT SET IN	
8	Comp. Hardness (°dH)	6	7	8	9	10	12	13	15	16	19	20	22	25	26	28	31	34	BLACK	
	Comp. Hardness (gpg)	6	7	8	9	10	12	13	15	17	19	20	22	25	27	29	32	35	AREA!	
								•												•
	C - + + i			_	_		_	_			_									_

	Setting	А	В	С	D	Е	F		G		Н		ı	-		-	J	-	Edge	
	Liters	2385	2157	1930	1703	1476	1249	1136	1022	908	795	681	568	530	454	379	341	303	227	
	Gallons	630	570	510	450	390	330	300	270	240	210	180	150	140	120	100	90	80	60	
	Comp. Hardness (ppm)	79	88	98	111	128	152	167	185	209	238	278	334	358	417	501	549	602	730	CAUTI
Essential	Comp. Hardness (°TH)	8	9	10	11	13	15	17	19	21	24	28	33	36	42	50	55	60	73	DO NO
11	Comp. Hardness (°dH)	4	5	6	6	7	9	9	10	12	13	16	19	20	23	28	31	34	41	BLAC
	Comp. Hardness (gpg)	4	5	5	6	7	8	9	10	12	13	16	19	20	24	29	32	35	42	AREA!

	Setting	А	В	С	D	Е	F		G		Н		1	-		-	J
	Liters	2385	2157	1930	1703	1476	1249	1136	1022	908	795	681	568	530	454	379	341
	Gallons	630	570	510	450	390	330	300	270	240	210	180	150	140	120	100	90
	Comp. Hardness (ppm)	145	161	180	204	235	278	305	339	382	436	509	611	654	763	870	967
Essential	Comp. Hardness (°TH)	15	16	18	20	23	28	31	34	38	44	51	61	65	76	87	97
17	Comp. Hardness (°dH)	8	9	10	11	13	16	17	19	21	24	29	34	37	43	49	54
	Comp. Hardness (gpg)	8	9	10	11	13	16	17	19	22	25	29	35	38	44	50	56

CAUTION! DO NOT SET IN BLACK AREA!

Detailed Operation / Function

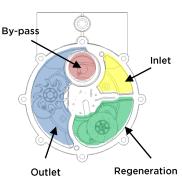
Solitaire Valve Operation

Kinetico's Essential Series Water Softeners use a simplex tank design. The design allows for completely automatic regeneration, using only the energy from the water pressure to drive all valve functions. Kinetico's simplex valve is called the Kinetico Solitaire™ valve.

Level 1



Level One assembly consists of four chambers: inlet, outlet regeneration and by-pass chambers. Hard water enters the inlet chamber and travels to the media tank where it is treated. Treated water moves from the media tank to the outlet chamber. Contained in the outlet chamber is a water meter turbine, which turns only when water is used. Gears connect the water meter turbine to the water meter disc. The regeneration chamber is an independent chamber, which is only pressurized during the regeneration process. When pressurized, the regeneration flow drives the regeneration gearing, which in turn drives the control disc. The by-pass chamber is situated between the inlet and outlet chambers. During the regeneration process, the by-pass chamber is open, providing a flow connection between inlet and outlet.



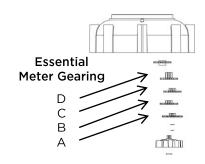
Water Metering

The amount of water metered between a regeneration will be based on three factors: the configuration of the flow nozzle, the selection of the meter gears and the setting of the AccuDial disc. Both the meter gears and AccuDial disc are found as part of the Level 1 assembly.

Meter Gearing

Depending on the model used, the maximum volume of water between regenerations will change. The gear stacks used are listed below:

	Gea	ring		Standard Nozzle
Α	В	C	D	Model
12	13	14	20	Essential 8
11	12	13	20	Essential 11, 17



AccuDial® Use Meter

For metering water use, the fully non-electric Solitaire valve includes Kinetico's patented AccuDial* technology. AccuDial provides linear adjustment of metered water volume across a very broad range, allowing the installer to set the system to virtually any desired water use between regenerations, in effect creating a customized system for each individual installation. No special tools or disassembly of the valve are required during set-up, and the setting can be re-adjusted at any time by following the illustrated step-by-step instructions on page 23.

AccuDial® Meter Reset (See Setting the AccuDial Section on page 23 for detailed instructions.)
Resetting the AccuDial meter is simple:

- 1. Using a Phillips-head screwdriver, manually initiate a system regeneration by depressing and slowly turning the softener valve screw located in the center of the valve cap clockwise until four clicks are heard, and water begins to run through the system.
- 2. Determine AccuDial setting from AccuDial Selection Chart Locate model number in left-hand column and read across corresponding row to water hardness level; AccuDial setting will be at top of column.
- 3. With AccuDial mechanism in "home" position (small arrow on disc will be at the six o'clock position), adjust AccuDial to proper setting by pushing down and turning adjustment knob.
- 4. Set inner numbered disc to desired position. Arrow will be pointing at the center of the numbered box for whole settings. For half settings, arrow will be pointing to the line between boxes.
- 5. Release adjustment knob and ensure that knob returns to up position.

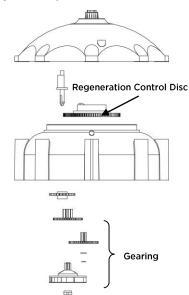
NOTE: Never set AccuDial with the small arrow pointing anywhere in the black-shaded area on the inner numbered disc. The system will not meter water accurately if set up in this manner.

Regeneration Gearing

The regeneration gearing connects the regeneration turbine to the stem gear and eccentric pin which drives the regeneration drive pawl and advances-the control disc.

Regeneration Control Disc

All valve positions are controlled by the control disc. As it turns, it covers and uncovers holes in the ceramic disc (located directly below the control disc), sending and receiving pressure signals to open and close all valve pistons.





Level 3

NOTE: The Solitaire valve does not have a level 2.

Level 3 assembly interfaces with the level 1, communicating pressure signals from the control disc and ceramic disc to the valving captured by the levels 3, 4 and 5. In addition to being the pressure communication hub, the Level 3 also contains vital components such as the regeneration flow control, regeneration nozzle, meter flow nozzle and venturi.



Regeneration Flow Control

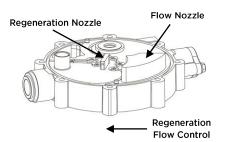
A 0.76 lpm (0.2 gpm) jet regeneration flow control is used to limit the amount of water sent through the regeneration nozzle.

Regeneration Nozzle

The regeneration nozzle is used to accurately direct the 0.76 lpm (0.2 gpm) flow at the regeneration turbine.

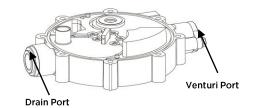
Flow Nozzle

Accuracy and range of the flow meter will depend on the nozzle used with the system. In the Solitaire valve, the flow nozzle is integrated within the level three. The shape of the nozzle is molded in the level 3 and the floor of the nozzle is a feature of the level 4.



Venturi

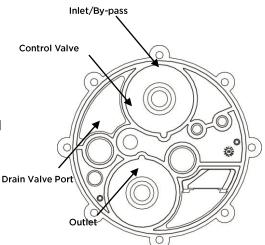
The Essential Series Solitaire valve uses a one-piece venturi design to draw brine from the brine drum or cabinet into the resin tank for regeneration of the resin. The design of the Solitaire valve venturi and its location allow for easy access to the venturi and replacement/cleaning if necessary without disassembling the entire Solitaire valve. Refer to the Servicing Venturi Section for details.





Level 4

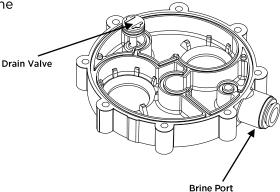
The Level 4 contains 5 operating valves. These valves will seal with other levels, but in each case, the valve's shaft is captured in the level 4. These valves include: inlet/by-pass, outlet valve and spring loaded control valve. The servo valves are operated by the control disc. Together these valves control the flow of water through the system during service and regeneration.





Level 5

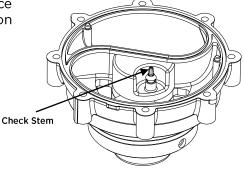
The level 5 creates a surface for the valves contained in the level 4 to seal against. It also includes the brine port connection and drain valve.





Level 6 / Base

The final level of the valve is used to direct the normal service path of the water. Upflow is the standard flow direction. Since all regenerations are countercurrent, the regeneration direction will be downflow. Also holds the check stem.





Essenti	- 〒	 N4 I

Media Tank

Tank sizes vary from 203 mm x 330 mm (8" x 13") to 203 mm x 610 mm (8" x 24"). These sizes only represent the size of the tank; they do not include the base of the tank. The media tank conforms to NSF standard 61 for components, with a structural performance exceeding 250,000 life cycles when pressurized/depressurized to 10.3 bar (150 psi). The media tank holds the resin which is used for the softening process.

Resin

Each softener uses strong acid, high capacity cation resin, with a minimum exchange capacity of 1.37 eq/L (30,000 gr/cf) when regenerated with a salt dose of 0.24 kg/L (15 lbs/cf).

Upper / Lower Distributors

The distributors prevent channeling of the flow through the resin bed by dispersing the water through the entire radius of the media tank. The distributor also helps maximize the efficiency of the system by improving contact with the resin and minimizing dead spots in the media tank. The design of the distributors also keeps the resin inside the tank as the slots on the distributor are sized smaller than the minimum size of the resin beads.

Riser Tube

A riser tube is used to connect the lower distributor to the control valve. A 1" pipe is used for this connection.

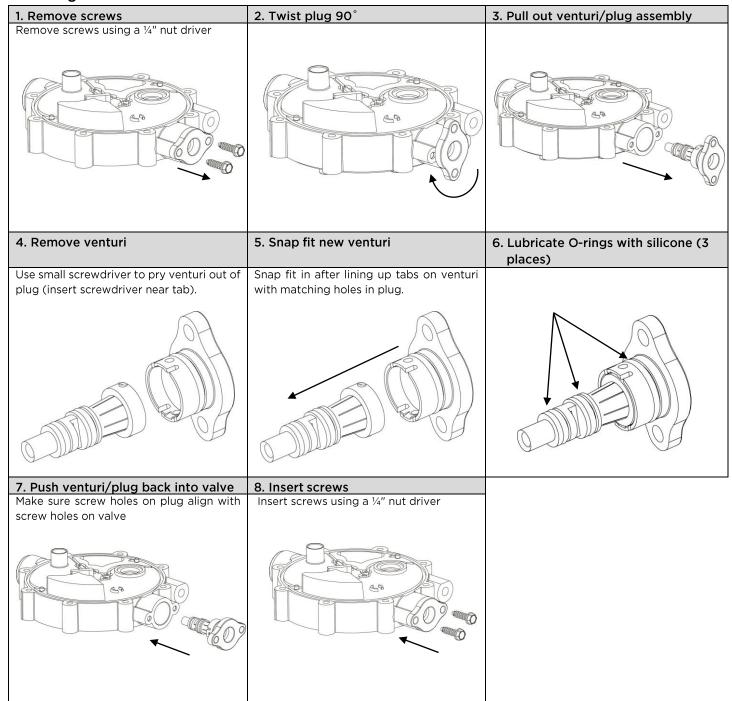
Brine Tank

The brine tank is used for both salt storage and brine production. For some units, the brine tank can also be a cabinet which holds the entire softener. The brine tank is manufactured from corrosion-resistant plastics as the brine makes for a harsh environment.

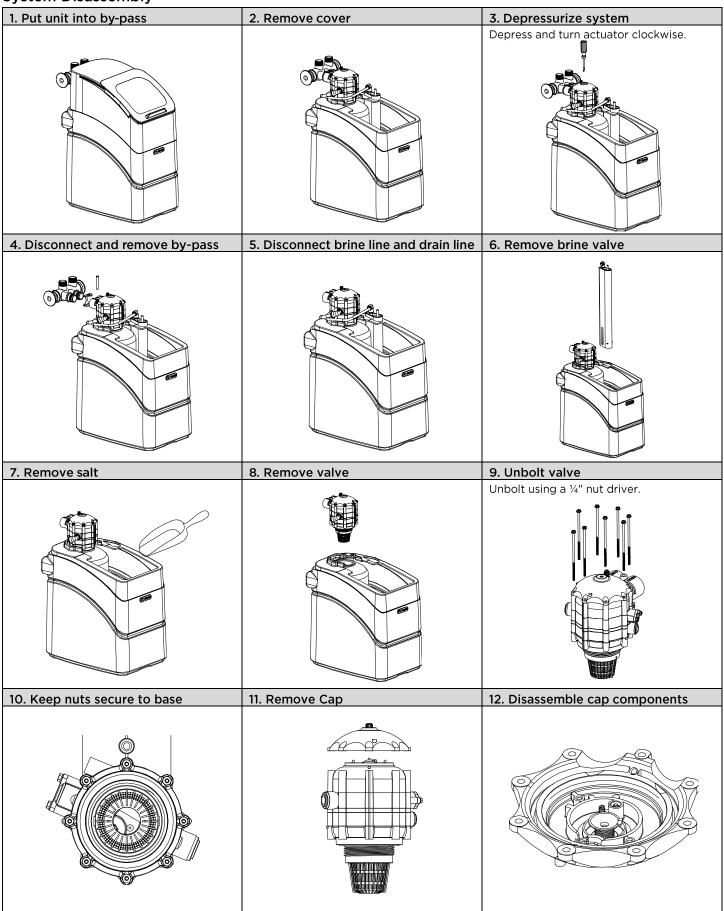
Brine Valve

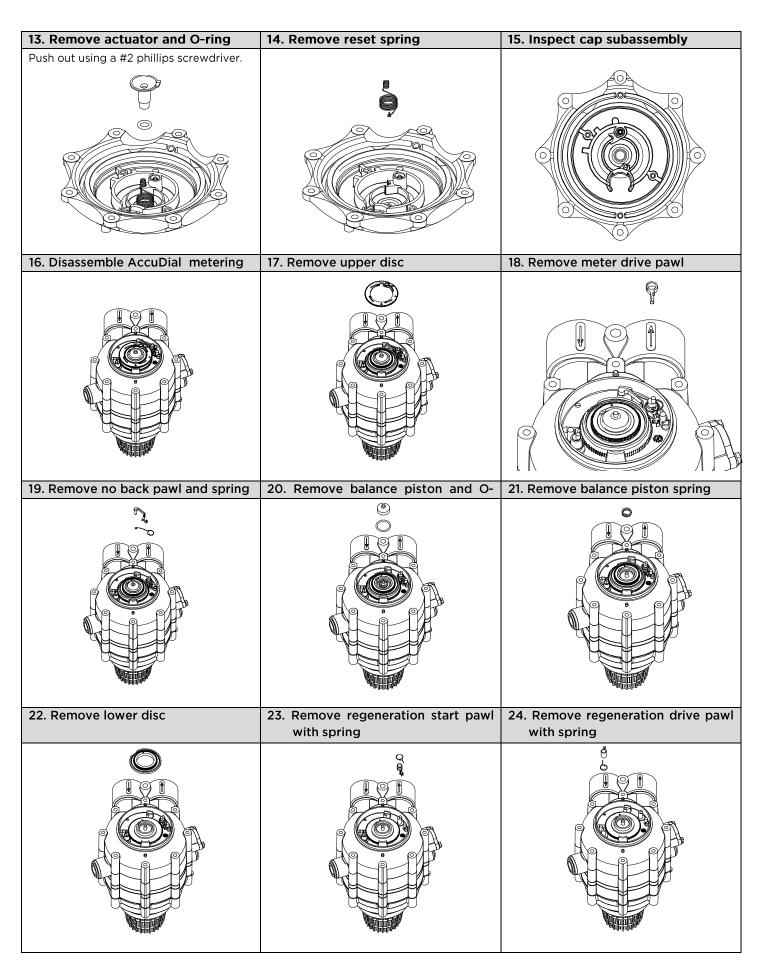
A brine valve is used in each brine tank or cabinet. This stops the flow of brine to the control valve when a low level is reached and prevents air from being drawn into the tank. When the bottom check activates, it also marks the beginning of the slow rinse process. The brine valve has a float cup that is used as the high volume level for the brine dose setting, as well as a safety to prevent an overflow situation. There is also an overflow elbow that must be connected to the drain.

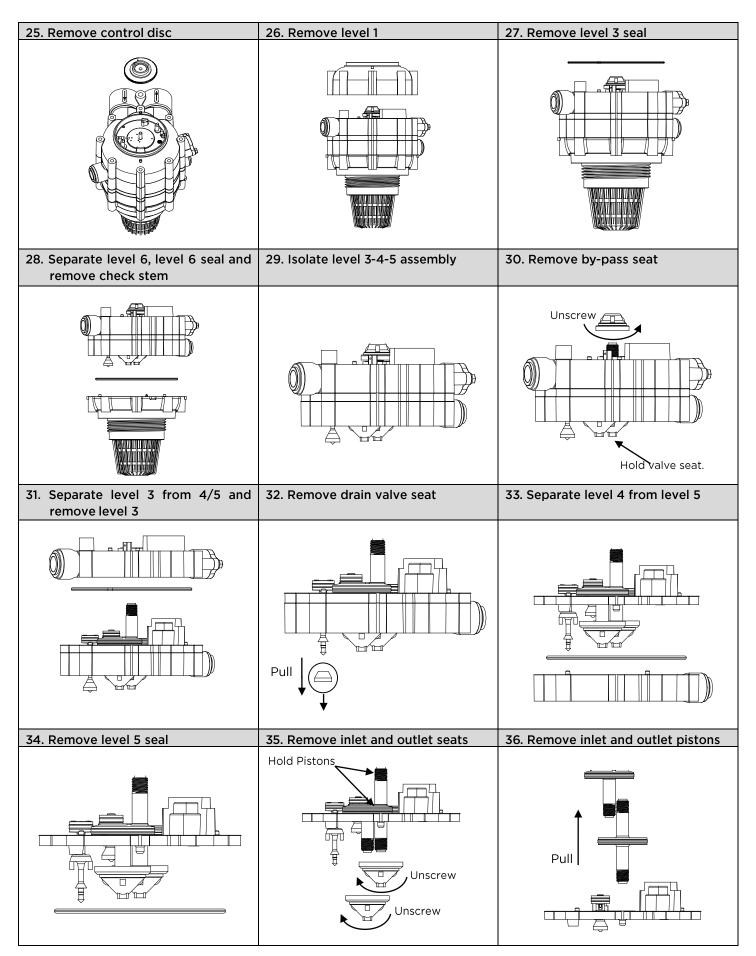
Servicing the Venturi

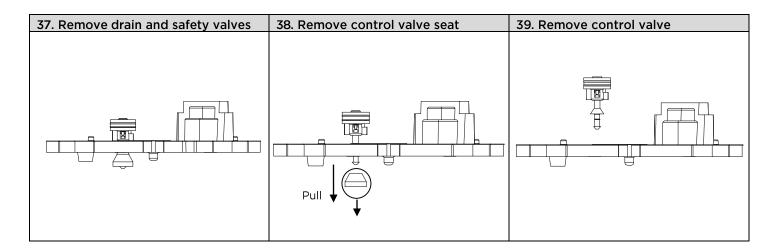


System Disassembly

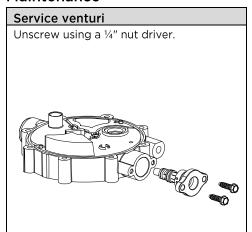


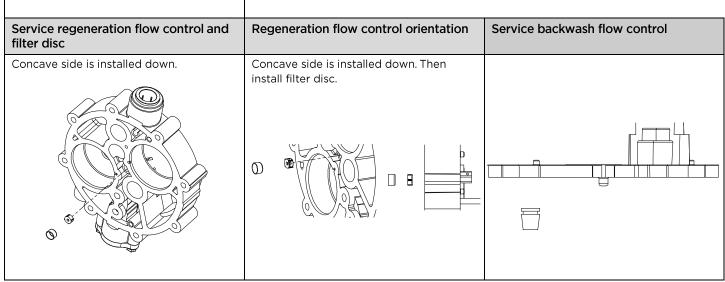




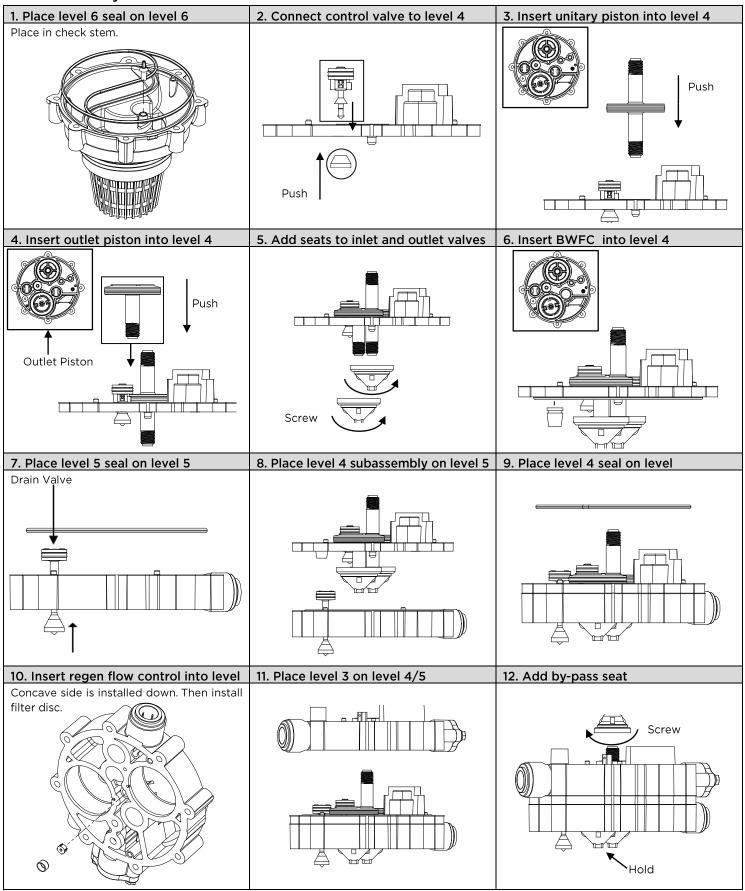


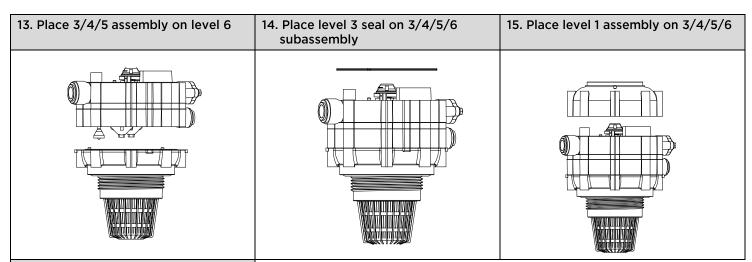
Maintenance





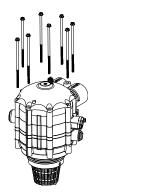
Valve Assembly



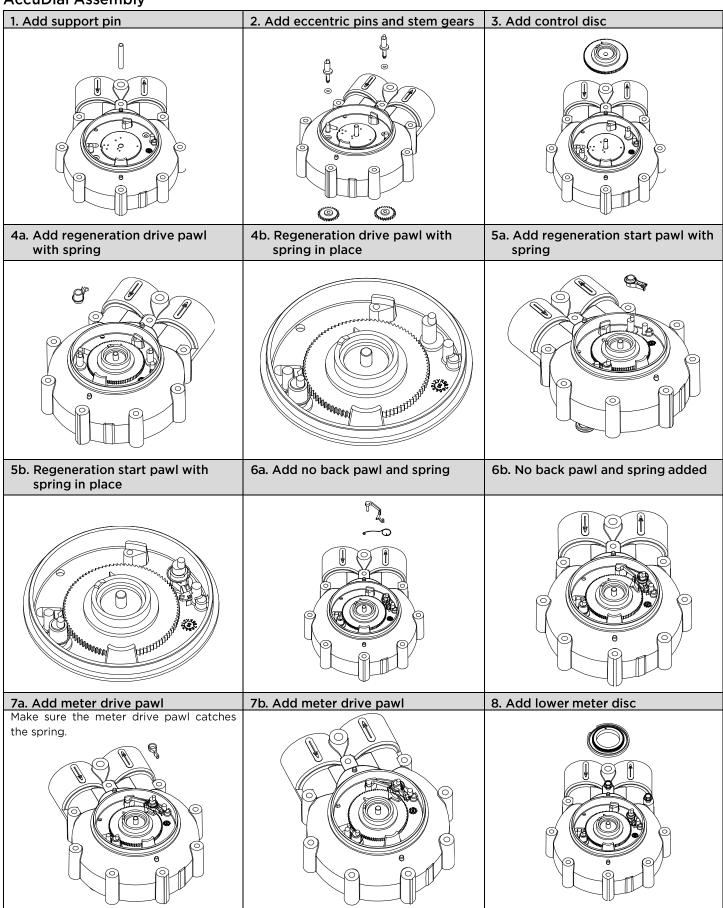


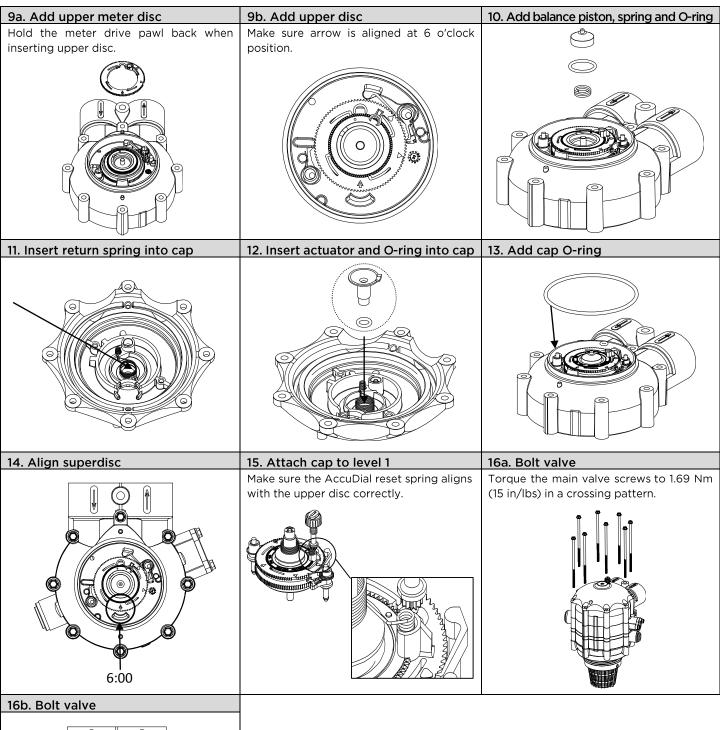
16. Bolt valve together

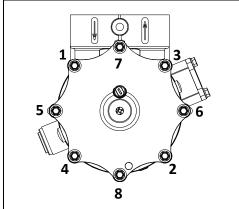
Use a $\frac{1}{4}$ " nut driver and tighten to 1.69 Nm (15 in/lbs) in a crossing pattern.



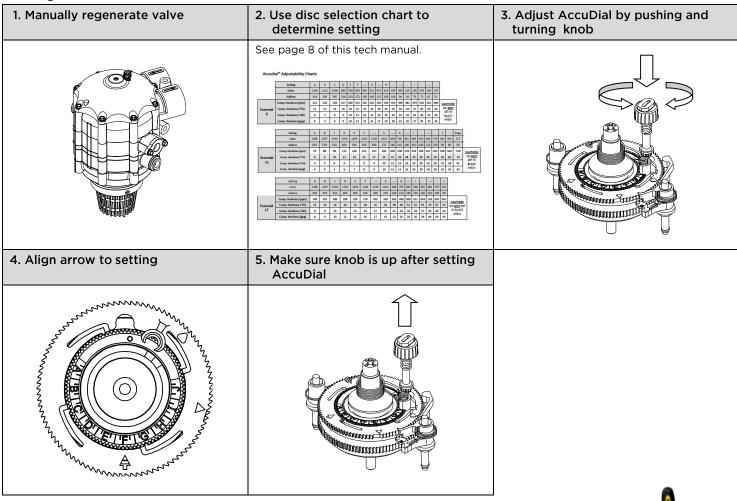
AccuDial Assembly





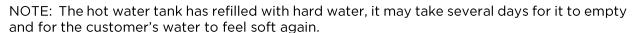


Setting the AccuDial



Manual Regeneration

Using a #2 Phillips screwdriver, push down firmly on the softener valve screw and slowly turn clockwise, listening for four (4) clicks to start the regeneration. At this point, you should hear water begin to run through the system. If you do not hear water running through the system, the disc has not been advanced far enough.





Regeneration Sequence

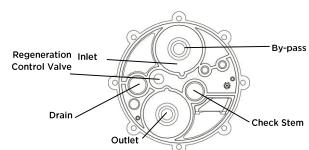
Key for valve positions

Open



Indicates Service





				0		
	Valve Position	Inlet/ Bypass	Outlet	Control	Check Stem	Drain
Service		•	\bigcirc			•
	When the Solitaire valve is in service, the inlet/by- pass valve is open to the inlet position and the outlet valve is open. The control, safety and drain valves are closed. Hard water flows down the central distributor tube and up through the resin bed.					
Control Flo	W	lacktriangle	\bigcirc	\bigcirc		
	When the set point volume has metered through the Solitaire valve (determined by the hardness setting on the AccuDial), the control valve opens to drive a regeneration.					
Open By-pa	ass / Close Inlet	0	\circ	\circ		
	In the first step in a regeneration, the inlet/by- pass valve shifts to the by-pass position to allow hard water to by-pass the softener while it is in regeneration.					
Isolate		0		\bigcirc		
	During the isolation step, the outlet valve closes.					

	Valve Position Key:					
Oper		Inlet/ Bypass	Outlet	Contro	Check Stem	Drain
Vent		0		0	0	
	During the vent step, the drain valve opens up and check stem unchecks					
Brine		0				
	In the brine draw step, the check stem is opens, and brine is drawn by the venturi into the resin bed. Brine flows down through the resin from the top of the tank to the lower distributor and up the central distributor tube. Then, the brine flows out the drain valve to the drain line.					
Slow Rinse		0				
	During slow rinse, there is no change in the position of the internal valves in the Solitaire valve. If the saturated brine in the cabinet or brine drum is drawn down far enough, then the air check on the brine valve checks, and a slow rinse of water begins. The slow rinse flows down through the resin and lasts until backwash begins.					
Backwash		0	\bigcirc			
	The backwash step begins when the outlet valve opens up. Backwash is downflow through the resin and rinses the excess brine out of the resin bed.					
Stop Backw	ash	0	\bigcirc			
	After backwash, the drain valve closes.				6	

0000	Valve Position Key: n Closed Indicates Indicates	./ ass	et	trol	-	_
Ope	Closed Indicates Service By-pass	Inlet/ Bypass	Outlet	Contro	Check Stem	Drain
Open Inlet ,	/ Close By-Pass	•	\bigcirc	\bigcirc	\bigcirc	
	During the open inlet/close by-pass step, the inlet/by-pass valve switches to the inlet position. During this step, the brine line is pressurized and the cabinet/brine drum is refilled through both the nozzle and throat sides of the venturi.			0	•	
Service		•	\bigcirc			
	Finally, the Solitaire valve goes back into service when the control valve shuts and the check stem checks. The brine line is always pressurized.			0	9	

System Components

In / Out Adapters

Part and Part No.		Description	Part and Part N	lo.	Description
	1355	BRASS IN/OUT ADAPTER - 3/4"- 1" SWEAT	1	10081B	STRAIGHT THREAD IN/OUT ADAPTER - 3/4" (straight thread, can be used with hose connection, do not use with NPT fittings)
	7841	BRASS IN/OUT ADAPTER - 1" - 1 1/4" SWEAT		5335D	PVC IN/OUT ADAPTER - 1" GLUE
10	0169	COTTERLESS CLEVIS PIN		7840A	IN/OUT ADAPTER BRACKET
	1328	O-RING IN/OUT ADAPTER			

In / Out Adapter Kits

Part and Part No.	Description	Part and Part No.	Description
14201	STRAIGHT THREAD IN/OUT ADAPTER KIT 1" x 1"	1483A	PVC IN/OUT ADAPTER KIT 1" GLUE
1454A	BRASS IN/OUT ADAPTER KIT - ¾" - 1" SWEAT	7842A	BRASS IN/OUT ADAPTER KIT – 1" – 1 ¼" SWEAT

System By-pass

Part and Part No.	Description	Part and Part No.	Description
14508A	BLENDING BY-PASS VALVE 3/4" STRAIGHT THREAD (straight thread, can be used with hose connection, do not use with NPT fittings)	14894	LONG BLENDING BY-PASS VALVE - ¾" STRAIGHT THREAD (straight thread, can be used with hose connection, do not use with NPT fittings)

Troubleshooting

1. Gather information.

Ask questions, find out what is the problem. What is the customer's complaint? This may identify simple corrections external to the equipment.

- Has there been any recent plumbing work done?
- Has the water been shut off for any reason?
- Have fire hydrants been flushed recently in the area?
- Have they used more water than normal recently?
- Has the brine drum recently run out of salt?
- How much salt have they been using?

2. Test the water.

Test both the raw water before the softener and the cold water at closest tap after the softener. The by-pass position or other plumbing connections may affect cold water test results.

- Essential systems will allow a small amount of hard water to service during each regeneration. This function may result in hardness blending in the hot water.
- Raw water is used to check if the AccuDial settings.

3. Observe the installation.

Check status of by-pass valve (open/closed), brine drum (full, empty, bridged), prefilter (plugged), correct AccuDial setting, inlet/outlet lines correct, kinks or restrictions in drain line or drain line elevated over 2.4m (8 ft) or more than 4.6m (15 feet) horizontally?

4. Run soft water to service.

Metering Rate:

Essential 8 \approx 19.7L (5.2 gal) per tooth

Essential 11, 17 \approx 37.8L (10 gal) per tooth

Verify metering.

- Watch the AccuDial. Is it advancing clockwise?
- Watch the no back pawl as the AccuDial advances clockwise.
 Does the no back pawl drop into the next tooth?
- Measure the metering rate. Measure the rate by running water at a controlled rate 3.8 lpm (1 gal a minute) and time how long it takes the no back pawl to drop into the next tooth.
- 5. Place unit in brine position.

Verify vacuum at brine elbow.

- Remove the brine line from the brine elbow and verify if there is suction.
- Is the suction smooth without interruption?
- Is there any water coming from the brine elbow?
- 6. Remove the brine valve.

Verify correct brine setting instructions.

- Is preset at a float cup height.
- Is adjuster tube cut down to the correct tab?
- Is the float cup set at the correct measurement?

	Essential Technical Manual
7. Look for low flow in the distribution system.	Leaky toilets, faucets, etc. This may allow water to pass by unmetered, causing hard water.
	Low flow means less than 2.8 lpm (0.75 gpm) in Essential systems. A leaky faucet or running toilet will typically be less than these flow rates. If it is less than these flow rates, the water will not turn the turbine, so the meter gears will not turn, and the system may not regenerate when it should.
8. Measure water pressure.	Check at brine elbow while one faucet is wide open and valve is in backwash position.
	Place the valve in the brine draw position, allowing the draw port to depressurize. Remove the brine elbow and thread on a $\frac{1}{4}$ " threaded coupling with a pressure gauge on the other end. Place the valve in the backwash position, open one faucet, and note the pressure reading – it must be at least 1 – 1.7 bar (15-25 psi).
9. Measure backwash flow rate.	Using a container with a known volume check the drain flow with the unit in backwash and a faucet running, timing how long it takes to fill the container.
	Essential 8 and 11 backwash rate ≈ 3.8 lpm (1.0 gpm)
	Essential 17 backwash rate ≈ 7.6 lpm (2.0 gpm)
	(Compare these results to specified backwash flow for model.)
IO. Place unit at the end of	This may take several minutes.
backwash and allow it to shut off on its own.	A slight drip to the drain is allowable. If the drip will fill the test tube from your hardness test kit (10 ml) in less than 45 seconds, it may cause a hard water situation.
	If the water is soft, follow the trouble shooting steps for running to drain. If the water at the drain is hard and the unit is producing soft water, check the drain valve seats in level 5 for foreign material.

Softener Troubleshooting

Hard Water

Problem	Possible Cause	Solution
1. Water meter disc	A. Bad meter drive pawl	A. Replace meter drive pawl
not turning.	B. Meter drive spring not seated properly	B. Reinstall meter drive spring
	C. No back pawl missing or broken	C. Install new no back pawl
	D. Damaged tooth on meter disc	D. Replace meter disc
	E. Damaged gear in gear stack	E. Re-gear Level 1
2. Unit will not	A. Meter disc not turning	A. See # 1 above
regenerate automatically.	B. Control disc will not advance out of service position	B. Replace regeneration start pawl
	C. Damaged teeth on control disc	C. Replace control disc
	D. Control valve will not open	D. Check for debris - clean if present.
	E. Drain line/backwash flow control restricted	E. Remove restriction/change backwash flow control of necessary
3. No vacuum in brine position.	A. Plugged venturi	A. Clean flow control, venturi throat and Nozzle, note do not use paper clip
	B. Plugged backwash flow control/drain line	B. Clean/replace flow control/free obstruction from drain line
	C. Damaged outlet main valve seat seal	C. Replace main valve seat seal
4. Over/under	A. Brine drum/valve not level	A. Level the brine drum/valve
dosing of salt.	B. Bridged salt in drum	B. Break up the solidified salt
	C. Brine valve is not set correctly	C. Set the brine valve correctly
	D. Brine valve is faulty	D. Replace the brine valve
	E. Brine valve is dirty	E. Clean the brine valve
	F. Venturi nozzle is plugged	F. Clean venturi throat and nozzle
5. The by-pass is	A. Accidentally left in "Open" position	A. Close the by-pass valve
open or leaking.	B. Damaged seal in by-pass valve or bad ball valve in a three way by-pass configuration	B. Repair/replace bad valve(s)
	C. Bleeder valve open on by-pass	C. Close bleeder valve

Frequent Regeneration

Problem	Possible Cause	Solution
1. High water usage.	A. Customer uses more water than expected B. Leak in plumbing or fixture (greater than minimum flow rate required for metering)	A. Inform customer of expected frequency based on actual usage B. Repair the leak
2. Unit regenerates more frequently than necessary.	 A. Incorrect AccuDial setting B. Meter disc not moving and regeneration start pawl in gap C. Control valve stuck in "Open" position (causes continuous regeneration) due to debris under seal or stray pressure signal D. Incorrect meter gearing 	A. Adjust AccuDial B. Refer to "Hard Water Troubleshooting" section step 1 C. Remove debris (if present) or replace level 1 (stray pressure signal due to poor seal under ceramic disc) D. Rework the meter gearing
3. Lack of understanding regarding Kinetico units.	Customer is used to electrical units with timers	Explain to customer that Kinetico units regenerate based on volume as opposed to time

Unit Stuck in Cycle

Problem	Possible Cause	Solution
1. Unit stuck in regeneration/backwash cycle.	A. Control flow path is plugged at the regeneration nozzle or regeneration flow control	A. Clean the regeneration flow path
	B. Regeneration drive pawl and/or spring is weak or broken	B. Replace regeneration drive pawl
	C. Damaged tooth on control disc	C. Replace control disc
	D. Eccentric pin is worn/damaged	D. Replace eccentric pin (snap fit)
	E. Regeneration gears not moving	E. Free obstruction or impediment to gearing
2. Unit stuck in service cycle.	A. Regeneration start pawl broken or missing	A. Replace or install regeneration start pawl
	B. Unit will not regenerate automatically	B. Refer to "Hard Water Troubleshooting" section step 2

Salty Water

Problem	Possible Cause	Solution
1. Overdosing of salt.	A. Brine valve set incorrectly	A. Set the brine valve correctly
	B. Brine valve not seating properly	B. Replace brine valve
	C. Rubber band not removed	C. Remove rubber band from float cup
	D. Leak in brine valve	D. Repair leak/replace brine valve
2. Restricted drain flow.	A. Drain line kinked or clogged	A. Clear obstructions; ensure drain flows smoothly and clearly
	B. Backwash flow control restricted	B. Clean/replace backwash flow control
	C. Long drain tubing run	C. Shorten length of tubing or increase size of drain tubing
	D. Drain tubing rises higher than 2.4m (8 feet)	D. Reduce rise to less than 2.4m (8 feet)
3. Low water pressure.	A. Plugged prefilter	A. Change prefilter
	B. Pressure setting too low	B. Increase feed pressure
	C. Fouled/damaged resin bed	C. Replace resin
4. Upper distributors partially blinded (downflow units).	Foreign material or fines lodged into the slots	Clean or replace upper distributors

High Salt Use

Problem	Possible Cause	Solution
1. Unit regenerates too frequently	See "Frequent Regeneration" section	See "Frequent Regeneration" section
2. Overdosing of salt	See "Salty Water" section	See "Salty Water" section

Equipment Noise

Problem	Possible Cause	Solution
Unit makes squealing noise during regeneration	Control disc not flat or sealing properly against the ceramic disc	Replace control disc, balance piston spring and balance piston O-ring
Unit makes gurgling, hissing, or bubbling	A. Trapped air in piping following installation	A. Release all trapped air from piping
sound (A small amount of Noise	B. Air being drawn into piping	B. Identify source and fix air leak
during startup and refill is normal)	C. Brine line and/or valve not air checking	C. Identify and replace faulty parts
3. Groaning while water being used	High feed pressure	Reduce feed pressure

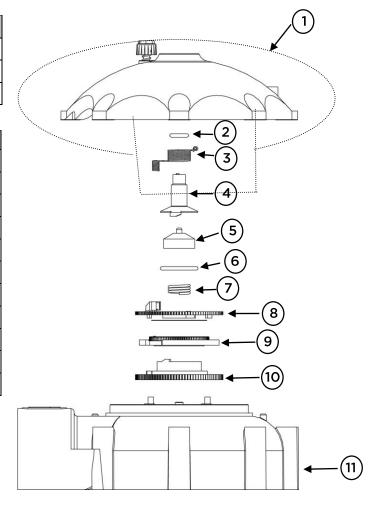
Run to Drain

Problem	Possible Cause	Solution
1. Balance Piston O- ring not seated	A. O-ring off-center	A. Depress actuator several times to try to seat the O-ring
properly.	B. O-ring pinched or damaged	B. Replace O-ring
2. Bad control disc.	Map side of control disc scored	Replace control disc
3. Drain or control valves	A. Debris trapped under the seals	A. Remove debris
not seated properly.	B. Low water pressure (this may prevent proper seating of seals)	B. Increase water pressure
4. Low Water Pressure (see also "Sticking in Cycle").	Pressure at the brine fitting lower than 1 bar (15 psi) will affect the hydraulic movements within the softener or filter valves and may not allow drain or control valves to close.	Increase feed water pressure. Check pressure before softener and after softener. If there is a severe pressure loss above 1 bar (15 psi) across the system they may have some blockage in the resin tanks. If filter and softener, or two filters are installed in series, use lockout kit.
5. The main valve piston quad rings or level four internal quads are not sealing.	 A. Main valve quad rings may be rolled, twisted, or damaged B. Water may be leaking from the main valve seat side of the level 4 to a non pressurized area on the piston side of the level 4. C. Seals may be damaged by chlorine or chloramines 	 A. Replace main valve piston quad rings B. Replace small retainer quad rings in level 4 or replace level 4 (the piston shafts seal against these quad rings, and they cannot be seen without removing the pistons). C. Replace with blue seals for use with chloramines
6. Plugged signal hole or broken non-serviceable glue seal under ceramic disc.	Age and wear, or contamination from poorly filtered feed water	Clean signal holes with paper clip or compressed air; replace Level 1, if necessary.

Parts

Complete Modules
#16100 - Module MN BS Essential 8
#15860 - Module MN BS Essential 11
#15858 - Module MN BS Essential 17

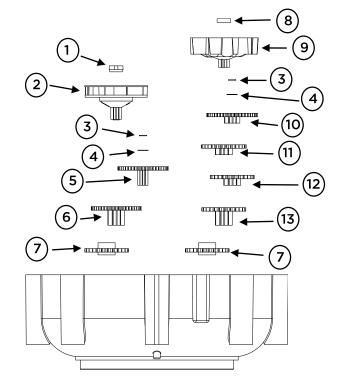
Leve	1 Assembly Parts
1	#15030 - Solitaire Cap Assembly
2	#1460 - Actuator O-ring - 010
3	#14706A - AccuDial Return Spring
4	#14707A - Solitaire Demand Override Actuator
5	#14927 - Balance Piston w/Guide
6	#1070ABalance-Piston O-ring
7	#5448 - Balance-Piston-Spring
8	#14708 - Upper Meter Disc
9	#16023 - Lower Meter Disc A - J - Essential 8, 11, 17
10	#14712C - Solitaire Control Disc
11	#14755A - Solitaire Level One w/Cer & Stem Gear Asy.

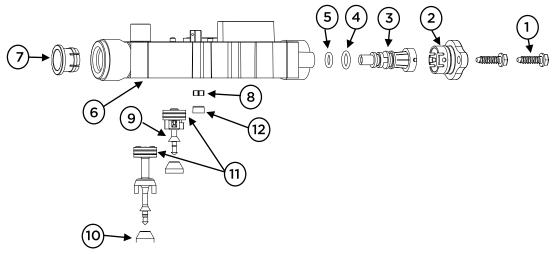


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Leve	l 1 Metering Pawls Parts		(4)	Ų	TWID	
1	#5511 - Regeneration Drive Pawl Assembly		\sim	~		
2	#14716 - Solitaire Eccentric Pin			\		(5)
3	#2657 - Stem Gear O-ring		Д		Д	6
4	#14717 - Solitaire Support Pin					
5	#14719A - Meter Drive Pawl - AccuDial					(7)→ Q ¹
6	#14715A - No-Back Pawl - AccuDial	\neg	Ů		0	
7	#7010A - Meter Drive Pawl Spring					(8)→ 🗳
8	#15031 - Pawl Asy, Regen Start - AccuDial			\prod		
		(2)		$+ \parallel \mid -$		
		$3 \rightarrow \bigcirc$				
						7

Level 1	Level 1 Gearing Parts				
1	#14812A – Two-Stack Turbine Retainer				
2	#11015A - Turbine, Regen 8 Gear				
3	#1022 - E-ring				
4	#1773 - Level One Gear Washer				
5	#1525 - Gear #4				
6	#1524 - Gear #3				
7	#1521 - Level One Stem Gear				
8	#7859 -Meter Turbine Retainer				
9	#14724 -Meter Turbine				
	Forestiel 11 Forestiel 0 and 17				

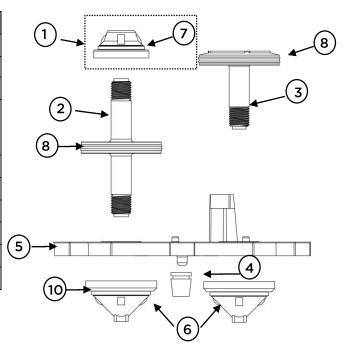
	Essential 11	Essential 8 and 17
10	#2431- Gear #11	#2432- Gear #12
11	#2432 -Gear #12	#2433 -Gear #13
12	#2433 -Gear #13	#2434 -Gear #14
13	#2440B -Gear #20	#2440B -Gear #20



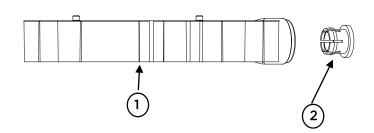


	Level 3 Assembly Parts					
1	#1010 – SS Cap Screw	7	#14728 - Insert Collet - 0.50			
2	#14807 - Venturi Access Plug w/O-rIng	8	#9183B - Flow Control - 0.20 - Blue			
3	#14809 – Solitaire Venturi - Tan	9	#13720A - Spring-Loaded Control Valve, w/Quad			
4	#10634 - O-ring -011	10	#7869 -Control/Drain Valve Seal			
5	#1460 - Actuator O-ring -010	11	# 1590 - Quad Ring Drain Control			
6	#14791B - Solitaire Level Three - Welded	12	# 15821A - Solitaire L3, Filter Disc			

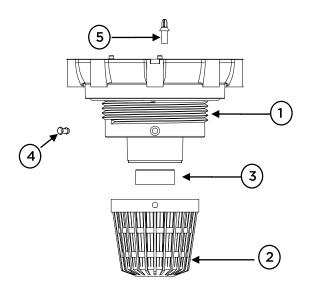
Leve	Level 4 Parts			
1	#14808 - Solitaire By-pass Seat, w/Seal			
2	#14806 - Unitary Inlet Valve, w/Quad			
3	#13695 - Piston, L-4			
4	Essential 8 and 11 #4409 - Backwash Flow Control - 1.0 GPM Essential 17 #1054 - Backwash Flow Control - 2.0 GPM			
5	#14792A – Solitaire Level Four - Welded			
6	#13696 - Level Four Seat, w/Seal			
7	#14725 - Seal Only, Seat			
8	#1550 - Quad Ring, 125 Piston			
9	#1590 - Quad Ring, 110 (Internal Not Shown)			
10	#7865 – Seal, Main Seat			

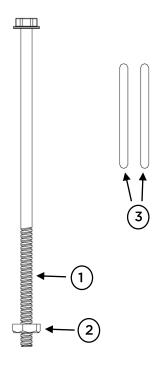


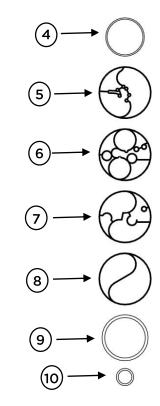
	Leve	l 5 Assembly Parts
1 #14793C - Solitaire		#14793C - Solitaire Level Five - Welded
	2	#12856B - Insert Collet - 3/8 with M. G.



Leve	Level 6 Assembly Parts				
1	#15647B - Solitaire Level Six - Welded/Drilled with Counter Sink				
2	#15782 - Upper Distributor with Clip Holes				
3	#15607 - Pressed Solitaire L-6 Screen #10279 - Upper Distributor Clip #15817 - Solitaire Check Stem				
4					
5					





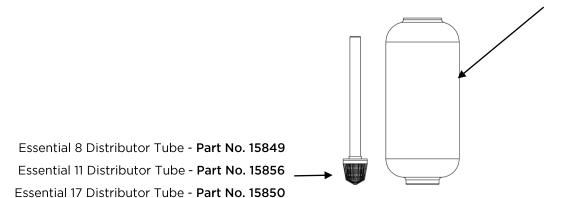


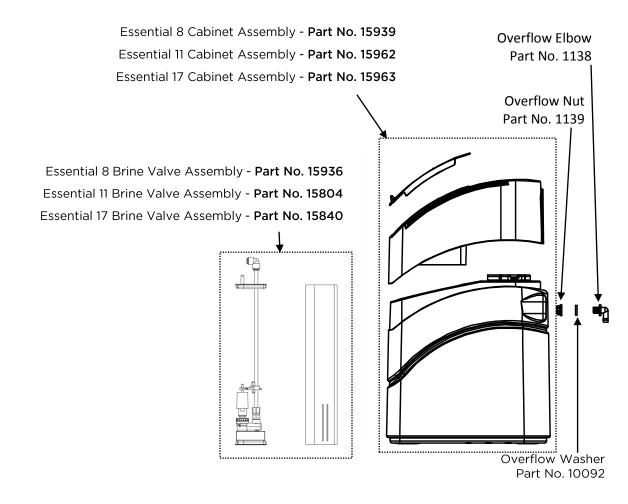
Leve	Levels and Level Seals		
1	#14703A -Solitaire Main Valve Screw		
2	#14741 - Solitaire Main Valve Nut		
3	#1328 - In/Out Tank Adapter O-ring, 122		
4	#14745 - O-ring - 148 Cap Seal		
5	#14727 - Solitaire Level Three Seal		
6	#14733 - Solitaire Level Four Seal		
7	#14736 - Solitaire Level Five Seal		
8	#14739 - Solitaire Level Six Seal		
9	#14742 - O-ring, 338 Tank / L6		
10	#1800 - Distributor Tube O-ring, 215 - L6		

Resin		
#13370	Fine Mesh	Essential 8
#13370	Fine Mesh	Essential 11
#15899	Standard Mesh	Essential 17

Brines Tanks and Tanks

203mm x 330mm (8" x 13") Essential 8 Media Tank - **Part No. 15941** 203mm x 432mm (8" x 17") Essential 11 Media Tank - **Part No. 15801** 203mm x 610mm (8" x 24") Essential 17 Media Tank - **Part No. 15964**









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